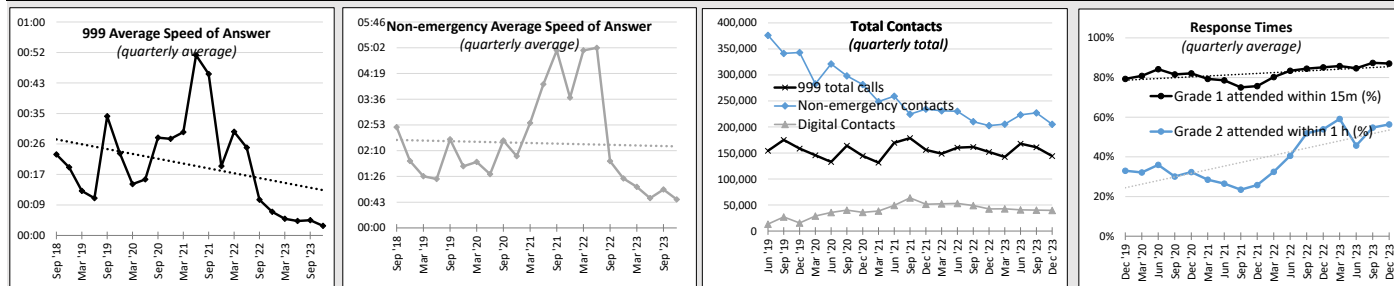


# Greater Manchester Police and Crime Panel - Quarterly Scorecard

## Priority 1: Keeping People Safe and Supporting Victims

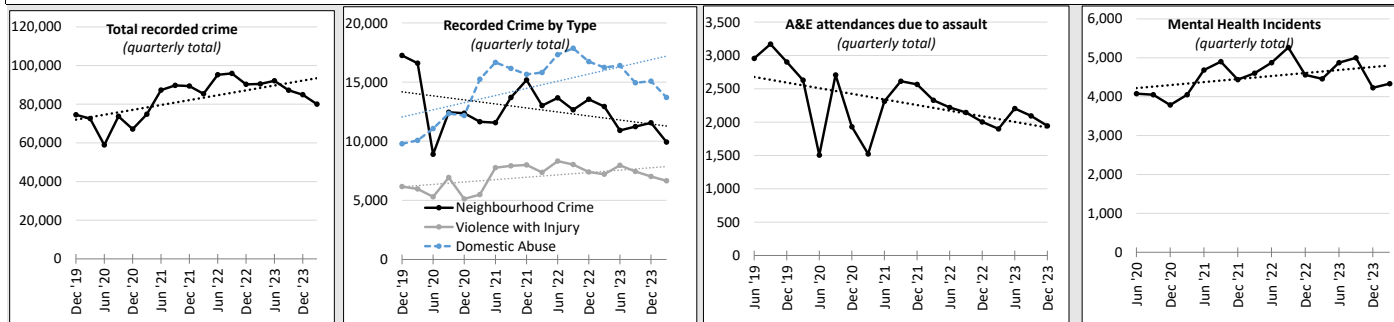
Contact Centre Performance	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Average Speed of Answer: 999	00:00:05	Mar '23	00:00:03	Mar '24	-35.8%	Average for quarter. -24% lower than England & Wales average and -15% lower than most similar forces. Note that comparison data includes network line connection time before transfer to police
999 calls received	142,275	Mar '23	130,547	Mar '24	-8.2%	Total for quarter
Average Speed of Answer: non-emergency contacts	00:01:09	Mar '23	00:00:54	Mar '24	-21.0%	Average for quarter
Non-emergency contacts	205,483	Mar '23	202,611	Mar '24	-1.4%	All non-emergency phone contact (inc. 101 and 5050). Total for quarter
Digital contacts	42,817	Mar '23	42,983	Mar '24	0.4%	Live Chat, Single Online Home. Total for quarter

Response Times	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Grade 1 Calls attended within 15 minutes	86%	Mar '23	91%	Mar '24	5.1%	Average for quarter
Grade 2 Calls attended within 1 hour	59%	Mar '23	66%	Mar '24	6.4%	Average for quarter



Crime Trends	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Total recorded crime	90,509	Mar '23	80,003	Mar '24	-11.6%	+33% higher than England & Wales average and +8% higher than most similar forces in year ending Dec 2023
Neighbourhood crime (Personal robbery, residential burglary, vehicle offences, theft from the person)	12,934	Mar '23	9,929	Mar '24	-23.2%	+25% higher than England & Wales average and +10% higher than most similar forces in year ending Dec 2023
Violence with Injury	7,209	Mar '23	6,653	Mar '24	-7.7%	+9% higher than England & Wales average and -9% lower than most similar forces in year ending Dec 2023
Domestic Abuse flagged crimes	16,242	Mar '23	13,695	Mar '24	-15.7%	Any crime with domestic flag
A&E attendances due to assault	2,003	Dec '22	1,945	Dec '23	-2.9%	Due to ongoing data issues at some foundation trusts, data from June 2022 onwards is modelled
Firearms discharges	5	Mar '23	6	Mar '24	20%	
Mental health incidents reported to GMP	4,460	Mar '23	4,334	Mar '24	-2.8%	Incident codes G17 and G36

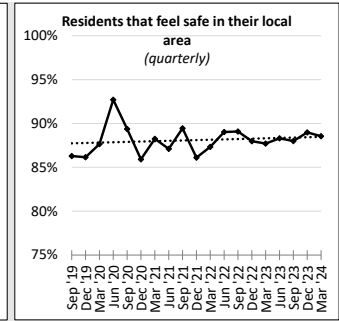
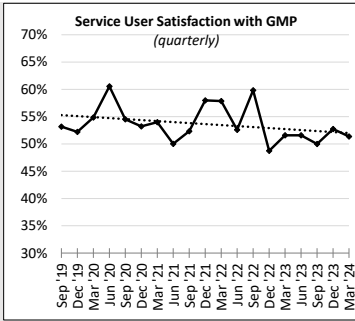
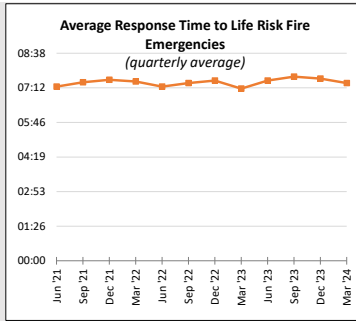
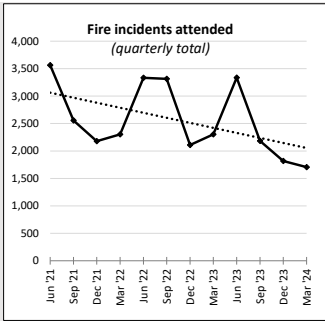
2021/22 saw a step-change in GMP's compliance with the National Crime Recording Standard. The most recent external independent assessment of crime recording accuracy by HMICFRS estimated GMP's compliance rate across all crime types (excluding fraud) at 90.6%. This is a significant improvement from 77.7% as reported in the Force's 2020 VSA assessment. As a result, latest crime figures may appear higher than expected compared to 2020.



Fire Service Performance	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Fire incidents attended	2,302	Mar '23	1,706	Mar '24	-25.9%	
Average response time to 'life risk' fire emergencies	00:07:10	Mar '23	00:07:24	Mar '24	3.3%	

Support for Victims	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Service User Satisfaction with GMP	51.6%	Mar '23	51.4%	Mar '24	-0.2%	Survey data - sample size 3,250 per quarter

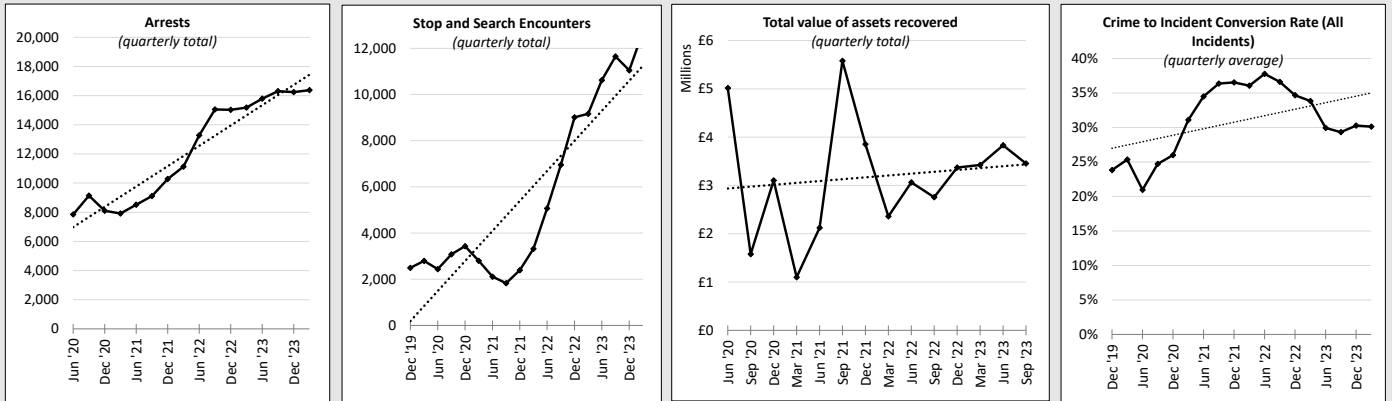
Feelings of Safety	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Residents aged 16+ that feel very or fairly safe in their local area	88.0%	Dec '22	88.6%	Mar '24	0.6%	Survey data - sample size 3,250 per quarter



**Priority 2: Reducing Harm and Offending**

Arrests, Stop and Search, and Seizures	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
<b>Arrests</b>	15,182	Mar '23	16,378	Mar '24	7.9%	Total for quarter
<b>Stop and search encounters</b>	9,166	Mar '23	12,711	Mar '24	38.7%	Total for quarter
<b>Total value of assets recovered by GMP</b>	£2,756,707	Sep '22	£3,455,083	Sep '23	25.3%	Total for quarter

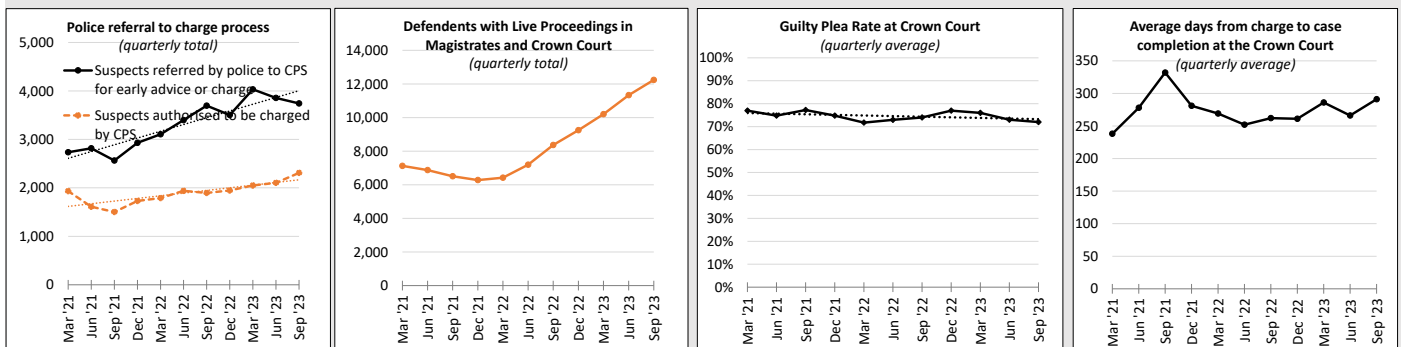
Crime Recording	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
<b>Incident to Crime Conversion rate</b>	33.8%	Mar '23	30.1%	Mar '24	-3.7%	Quarter average. Recorded incidents linked to recorded crimes



Drugs and Alcohol Related Deaths	Previous Year		Latest Data		% Change since previous year	Data Notes
	Value	Period	Value	Period		
<b>Deaths due to drug misuse per 100,000</b>	6.8	2017 - 19	6.9	2018 - 20	2.1%	+38% higher than England average (5.0)
<b>Alcohol related deaths per 100,000</b>	49.2	2021	48.9	2022	-0.5%	+23% higher than England average (39.7)

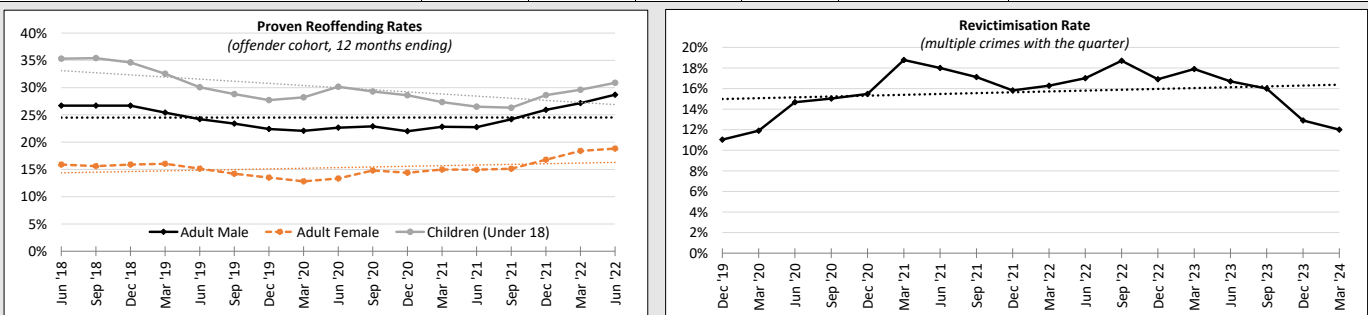
Crown Prosecution Service	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
<b>Number of suspects referred by police to CPS for early advice or charging decision</b>	3,695	Sep '22	3,742	Sep '23	1.3%	Total for quarter
<b>Number of suspects authorised to be charged by CPS</b>	1,896	Sep '22	2,309	Sep '23	21.8%	Total for quarter
<b>Number of Defendants with Live Proceedings in Magistrates and Crown Court</b>	8,363	Sep '22	12,242	Sep '23	46.4%	Total for quarter

Crown Courts	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
<b>Guilty plea rate at Crown Court</b>	74.0%	Sep '22	72.0%	Sep '23	-2.0%	Crown Courts only. <b>England &amp; Wales average 66%</b>
<b>Average days from charge to case completion</b>	262.0	Sep '22	291.0	Sep '23	11.1%	% change. All crime types, Crown Court only. <b>England &amp; Wales average 295</b>



Proven Reoffending	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Year ending	Value	Year ending		
<b>Adult Male proven reoffending rate</b>	22.8%	Jun '21	28.7%	Jun '22	5.9%	England & Wales average 26.3%
<b>Adult Female proven reoffending rate</b>	14.9%	Jun '21	18.8%	Jun '22	3.9%	England & Wales average 20.7%
<b>Children (under 18) proven reoffending rate</b>	26.5%	Jun '21	30.9%	Jun '22	4.4%	England & Wales average 33.3%

Revictimisation	Previous Year		Latest Quarter		PPT Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
<b>% of victims with multiple police recorded crimes within the past 3 months</b>	17.9%	Mar '23	12.0%	Mar '24	-5.9%	All crime types



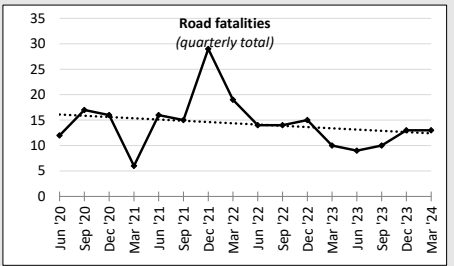
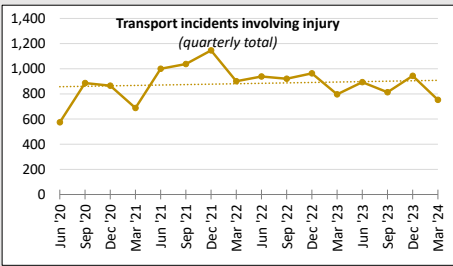
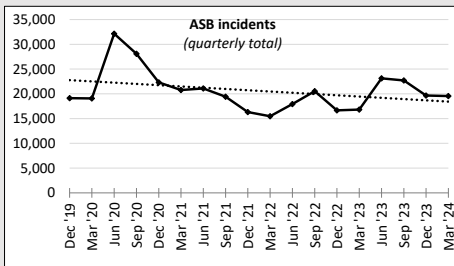


**Priority 3: Strengthening Communities and Places**

Anti-Social Behaviour	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Police recorded ASB incidents	16821	Mar '23	19557	Mar '24	16.3%	

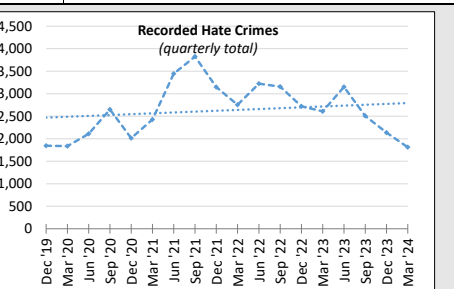
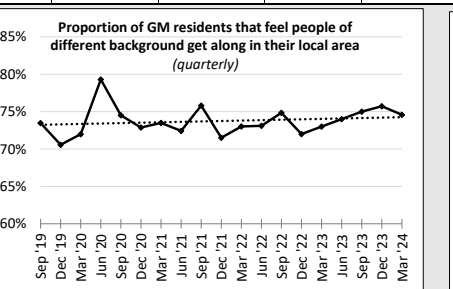
  

Road Safety	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Transport incidents involving injury	797	Mar '23	753	Mar '24	-5.5%	Police recorded incidents
Road fatalities	10	Mar '23	13	Mar '24	30.0%	Police recorded incidents



Business and Retail Crime	Previous Year		Latest Quarter		% Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Shoplifting Offences	4,562	Mar '23	4,744	Mar '24	4.0%	-12% lower than England & Wales average and -31% lower than most similar forces in year ending Dec 2023
Business Crimes	8,035	Mar '23	8,050	Mar '24	0.2%	Police recorded crimes - based on a flag rather than specific offences

Community Cohesion	Previous Year		Latest Quarter		Change since previous year	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Residents that feel people of different backgrounds get along in their local area	73.0%	Mar '23	74.6%	Mar '24	1.6%	Survey data - sample size 3,250 per quarter
Hate Crimes	2,609	Mar '23	1,811	Mar '24	-30.6%	Police recorded crimes - based on a flag rather than specific offences



Police Workforce Diversity - Current Officers, Staff, PCSOs	Previous Year		Latest Year		Change since previous year	Data Notes
	Value	Year	Value	Year		
Female	45.3%	2021/22	45.7%	2022/23	0.4%	Approx. 50% of Greater Manchester total population
Male	54.7%	2021/22	54.3%	2022/23	-0.4%	Approx. 50% of Greater Manchester total population
Asian	5.6%	2021/22	5.7%	2022/23	0.1%	Approx. 11% of Greater Manchester total population
Black	1.0%	2021/22	1.0%	2022/23	0.0%	Approx. 3% of Greater Manchester total population
Mixed ethnic background	1.9%	2021/22	2.0%	2022/23	0.1%	Approx. 3% of Greater Manchester total population
White	91.1%	2021/22	91.0%	2022/23	-0.1%	Approx. 82% of Greater Manchester total population
Other ethnic background	0.4%	2021/22	0.4%	2022/23	0.0%	Approx. 1% of Greater Manchester total population

Police Workforce Diversity - Recruitment	Previous Year		Latest Year		Change since previous year	Data Notes
	Value	Year	Value	Year		
Female	53.2%	2021/22	48.6%	2022/23	-4.6%	Approx. 50% of Greater Manchester total population
Male	46.8%	2021/22	51.4%	2022/23	4.6%	Approx. 50% of Greater Manchester total population
Asian	8.7%	2021/22	6.7%	2022/23	-2.0%	Approx. 11% of Greater Manchester total population
Black	1.0%	2021/22	1.1%	2022/23	0.1%	Approx. 3% of Greater Manchester total population
Mixed ethnic background	3.0%	2021/22	2.4%	2022/23	-0.6%	Approx. 3% of Greater Manchester total population
White	86.5%	2021/22	89.4%	2022/23	2.9%	Approx. 82% of Greater Manchester total population
Other ethnic background	0.8%	2021/22	0.4%	2022/23	-0.4%	Approx. 1% of Greater Manchester total population

Police Workforce Diversity - Retention and Progression	Previous Year		Latest Year		Change since previous year	Data Notes
	Value	Year	Value	Year		
Constables (% from ethnically minoritised groups)	11.1%	2021/22	10.7%	2022/23	-0.4%	Approx. 18% of Greater Manchester total population
Sergeants (% from ethnically minoritised groups)	5.7%	2021/22	6.3%	2022/23	0.6%	Approx. 18% of Greater Manchester total population
Inspectors (% from ethnically minoritised groups)	6.9%	2021/22	6.4%	2022/23	-0.5%	Approx. 18% of Greater Manchester total population
Chief Inspectors (% from ethnically minoritised groups)	6.6%	2021/22	6.4%	2022/23	-0.2%	Approx. 18% of Greater Manchester total population
Superintendent (% from ethnically minoritised groups)	5.8%	2021/22	5.8%	2022/23	0.0%	Approx. 18% of Greater Manchester total population
Chief Superintendents (% from ethnically minoritised groups)	5.0%	2021/22	4.5%	2022/23	-0.5%	Approx. 18% of Greater Manchester total population

Carbon Reduction	Previous Quarter		Latest Quarter		% Change since last quarter	Data Notes
	Value	Quarter ending	Value	Quarter ending		
Greater Manchester Fire and Rescue Service Scope 1 and 2 emissions (Kg CO2e)	#N/A	Mar '23	1,275,075	Mar '24	#N/A	Includes gas, electricity, diesel, and petrol emissions. Energy use expected to be higher during winter.
Greater Manchester Police Scope 1 and 2 emissions (Kg CO2e)						Measure currently in consultation

